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United States
81395-165
Patents

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION

Serial Number: 09/624,239
 Group Art Unit: 2114
 Examiner: Bryce P. Bonzo
 Title: METHOD, APPARATUS, COMPUTER-
 READABLE MEDIA AND USER INTERFACE FOR
 ANNUNICATING PROBLEMS IN A SYSTEM

Filing Date: July 24, 2000
 Inventors: Tommaso D'Ippolito et al.
 Agent's ref: 81395-165

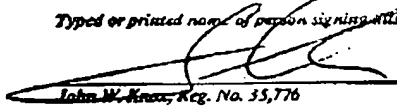
November 3, 2004

U.S. Commissioner of Patents and Trademarks
U.S. Patent and Trademark Office
Washington, D.C. 20231
United States

Dear Sir:

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office Fax No. 703-872-9306 on November 3, 2004.

Typed or printed name of person signing this certificate



John W. Nixon, Reg. No. 35,776

RESPONSE

This is a response to the Office action dated June 3, 2004, the deadline for responding to which is November 3, 2004, with a two-month extension of time.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.

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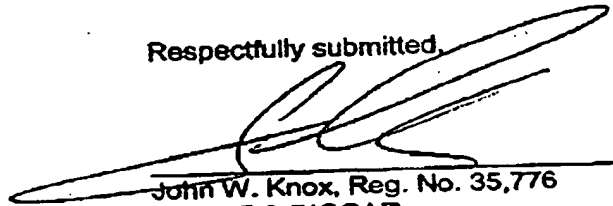
presented above in connection with claim amended 1, which recites language similar to that of claim 21.

Applicant respectfully requests further favorable consideration of the application.

Applicant herewith petitions for an automatic extension of time for two months, from September 3, 2004 to November 3, 2004, for responding to the outstanding Office Action dated June 3, 2004.

The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account No. 06-0713.

Respectfully submitted,



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